

## Blue Vase Books, LLC Trade In Policy

Please read carefully before trading books in

### HOW OUR EXCHANGE POLICY WORKS

You may bring your gently used books anytime during our regular business hours. We will evaluate up to **50 books per day, per family, no exceptions**. When you come in, check in at the Trade in Counter with a Blue Vase employee. While we process your books, please take a look around the store. The time it takes us to process your order will depend on how many orders are ahead of you. This may take anywhere from 5-45 minutes. If you need to leave the store before your books have been assessed, you must pick up your credit slip by the end of the next business day (business days count as regular store hours, or Friday, Saturday, & Sunday each week). Credit slips and any books that we can not accept that have not been claimed by the end of the following business day will be considered a donation to Blue Vase Books, LLC.

### HOW MUCH CREDIT WE GIVE PER BOOK

We offer store credit only, *not cash*, for your qualifying books. Generally we offer a two-for-one exchange rate, meaning we will give you half of how much we can sell an item in the store for. For example, a hardcover book costs \$3.49, so we can give you \$1.75 in store credit for *qualifying* books.

### WHAT CAN STORE CREDIT BE USED ON

Your store credit will be good on all individual books, DVDs, & audio books. You cannot use store credit on new individually marked merchandise, apparel, gift cards, vinyl records, or cafe items.

### WHAT COUNTS AS A QUALIFYING BOOK

Generally, a qualifying book is any book in good condition that meets a number of criteria, including the book's popularity, salability, current inventory levels, and more. All books evaluated must be recent enough to have a barcode or ISBN number printed on the back. If we do not feel confident that we can resell your books, we may not accept them as trade-ins. A member of our team will scan every book through our software to check for these criterias and determine whether we are able to accept your book for trade credit.

While there are some exceptions, we most likely will not accept the following:

- Library discards
- Book club editions
- Multi-volume sets (like encyclopedias or Time Life sets)
- Reader's Digest condensed books
- Any book that is dated
- Magazines
- Any book without a barcode or ISBN number
- Bibles (we give them away)

### **WHY WE DIDN'T ACCEPT YOUR BOOKS**

We take great pride in the quality and selection of our books because we know that is important to you. There will most likely be books that you bring in that we cannot accept for trade. Reasons that we may or may not accept a book could be any of the following:

- The book is in too poor condition for us to resell (see our Condition Guidelines)
- We have or receive too many copies of the title or author
- We are not confident that we can resell the book
- The book is not recent enough to have a barcode or ISBN number printed on the back of the book

We do not give credit for any media, including DVDs, CDs, audio books, and vinyl records. We *cannot* discard VHS or cassette tapes for you

### **STORE CREDIT VALIDATION PERIOD**

All store credit must be used within 1 year of receipt. All credit slips issued before 7/1/2020 expired on 7/1/2021.

### **LOST OR STOLEN CREDIT SLIPS**

At this time we do not keep a record of store credit paid out, so it is your responsibility to keep track of your receipt. We are not able to reproduce lost or stolen credit slips.

We will accept any books that we are unable to give credit for on donation. All books donated to Blue Vase Books, LLC will be either resold, donated to a non-profit organization of our choosing, or recycled.

***Our staff always reserves the right to reject any material for any reason, as they see fit.***

## USED BOOK CONDITION GUIDELINES

Condition is the single most important factor to whether we will accept your books or not. We cannot give credit for books that:

- Contain excessive notes or highlighting
- Have water damage or other stains
- Show foxing or other discoloration
- Have excessive edge wear
- Contain a broken or cracked spine
- Have any strong odor, including must, mold, urine, and smoke
- Has torn and/or missing pages or pieces
- Is missing the dust jacket (if applicable)
- Are in a condition that you would not find on our shelves
- Have been improperly stored, and show any of the following signs:
  - Mold
  - Bugs or critters (dead or alive)
  - Thick dust or dirt
  - Clumps of pet hair
  - Dirty or grimy covers

*A box that shows any of the above signs will not be considered for exchange*

As an effort to keep books out of our landfills, we would be happy to recycle books in poor condition for you.